

QUALITY POLICY

Cays Engineering was established in 1956 and over the past years has gained extensive experience in heavy plate and structural fabrication, quenched and tempered steelwork, pipe work, fabrication of mechanical items, general engineering, shutdown and maintenance work.

Cays Engineering scope includes the provision of project management, procurement, fabrication, engineering, maintenance and installation of steel components to the mining, infrastructure and energy sectors. The management system adopted by Cays Engineering reassures our clients that we will always meet their requirements including that of relevant specifications and legislative codes at a consistent level.

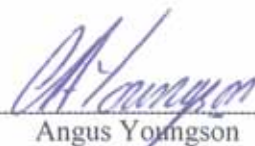
Cays Engineering operates a fully accredited system to quality ISO 9001 including statutory and regulatory requirements related to the product, to control and influence company activities which ensures that our products and services are of the highest quality and fit for purpose.

Cays business objective is to utilise resources effectively, maintain product control, sustain and improve process control leading to customer satisfaction.

Cays is committed to deliver these objectives by identifying the skills and developing staff to meet or exceed these requirements which includes all management and staff are to effectively communicate and work closely with our clients to:

- Consistently deliver the highest level of customer service
- Meet and often exceed our clients expectations to ensure their satisfaction
- Establish management objectives regarding quality
- Promote continual improvement
- Manufacture products safely mitigating risks to an acceptable or tolerable state
- Establish appropriate resources to achieve these objectives
- Demonstrate clear and concise core business activities
- Become more efficient and constantly evolve
- Monitor and measure core processes related to manufacturing and service provisions
- Identify deficiencies with the quality management system to continually improve
- Effectively communicate to all employees on the performance of the quality management system

In everything we do, we are committed to ensuring the highest standards of safety and environmental awareness.



Angus Youngson

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